

### . Overview

An important Android project with vo-CE running in Honeywell EDA50 paired with VXi BlueParrot BT350-XT. The solution was masterfully integrated in SAP by Multicode Mobile ([www.multicodemobile.com](http://www.multicodemobile.com)) working side by side with Importaco IT department. The result? Productivity and accuracy improvement together with satisfied operators of the Importaco Food Service warehouse ([www.importaco.com](http://www.importaco.com)).

## vo-CE Speaks Android at Importaco Food Service



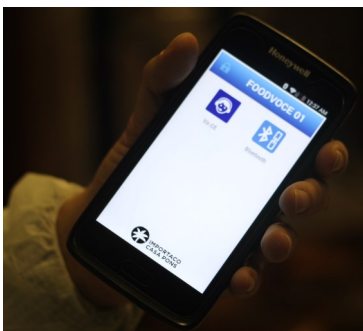
### About Importaco

Importaco is an international food company, which provides a wide range of products from its main two businesses: dried fruit and nuts, and mineral water.

Currently, Importaco has a total of 13 production and logistical centers, 11 offices, 5 sales branches, 1 training and 1 technology center. With its international presence, it has become the most important dried fruit and nuts distributor in Spain, and one of the most important ones in Europe, with a particular concern for healthy and wholesome food and quality of the products.

### vo-CE Lands in Valencia

At the beginning of 2017 the Company, well-known for its authentic passion for innovation, decides to enhance the order picking process starting from Importaco Food Service, with the aim to meet the needs of the food service and catering markets, both wholesalers and retailers, allowing a fast service



adapted to the needs of the customers. After a thorough research, the voice technology has been chosen to make the process easier, more reliable and improve the quality of work, so the IT

department of Importaco teamed up with Multicode Mobile, a Valencia-based IT company boasting 15 years of work in AutoID and data collection sector, to develop the solution and integrate it in SAP ERP. Ten operators were equipped with Honeywell EDA50 and BlueParrot 350-XT provided by Dacom Spain, with vo-CE Android running in the mobile computers and integrated natively in SAP via HTTP communication.

### Results of the Project

The warehouse operators training was smooth and fast. From the very start, they perceived the solution as a very positive tool that the company had put at their disposal to do their task easier and, at the same time, much more efficiently. In a standard picking procedure, operators had to drop the mobile computer and then get it back for each line of the order. In a voice-guided picking, the hands and eyes remain free, so the operators stay focused on the process and gain in speed, reducing preparation times per order.

Starting from reorganizing the logistic flow, the team managed to develop a solution, integrate it into the company's ERP and launch a stable order picking system in record time, only about 6 months. Encouraging results arrived immediately after the rollout of the system: productivity increase of 25%, minimized errors and a reorganized warehouse with optimized procedures.